

Ontario Augmentative and Alternative Communication Services designated by the Assistive Devices Program

GENERAL LEVEL

Clinic Name	Age range of population served	Geographical Area Covered	Description of Population served	Referral Information
Children's Treatment Centre of Chatham-Kent Augmentative Communication Service 355 Lark St. Chatham, Ontario, N7L 5B2 Tel: 519-354-0520 Fax: 519-354-7355 www.childrenstreatment-ck.com	New referrals for children and youth from birth to their 21 st birthday. Some continued support for current clients beyond 21 years of age as long as they remain leasing equipment and no adult clinic option is available for transfer.	Chatham-Kent	<u>Face-to-Face Communication:</u> Anyone lacking functional speech to meet his or her everyday communication needs. AAC needs cannot be met by an Individual Authorizer. <u>Written Communication:</u> Anyone physically unable to produce functional written communication. Written communication needs cannot be met by an Individual Authorizer.	Information and forms for making a referral to the Augmentative Communication Clinic at CTC-CK can be found at: https://ctc-ck.com/augmentative-and-alternative-communication/
Children's Treatment Network of Simcoe York Augmentative Communication Consultation Service Simcoe Resource Centre: 165 Ferris Lane Barrie, Ontario, L4M 2Y1 Tel: 1-877-719-4795 x2222 Fax: (705) 719-2405 Oak Ridges Centre: 13175 Yonge St. Richmond Hill L4E 0G6	New referrals for children and youth from birth to their 19th birthday. Some support provided to existing clients to age 21 if attending high school.	Simcoe County and York Region	<u>Face-to-Face Communication:</u> Anyone lacking functional speech to meet his or her everyday communication needs. <u>Written Communication:</u> Any clients being seen for Face-to-face Communication needs who are also lacking functional handwriting to meet their everyday written communication needs.	Referrals are accepted from Speech-Language Pathologists (preschool, school board, or private if child is not attending school). Referrals can be initiated by contacting CTN Access at 1-866-377-0286.

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https://www.ctnsy.ca/Program-Services/Augmentative-Communication-Consultation-Services.aspx				
FIREFLY Augmentative and Alternative Communication Clinic 820A Lakeview Drive Kenora, Ontario P9N 3P7 Tel: 1-800-465-7203 Fax: 807-467-5553 www.fireflynw.ca	Birth to 18 (21 if still in school)	Districts of Kenora and Rainy River	General Level clinic – Clients must be able to access AAC through direct access. Face-to-face communication: Anyone whose speech does not meet his/her day-to-day needs, and whose AAC needs cannot be met by a community therapist. Written communication: Anyone with a physical disability whose writing does not meet his/her day-to-day needs at home and whose AAC needs cannot be met by a community therapist.	Referrals accepted by all referral sources. Referrals can be made through Ocean referral system: OCEAN - FIREFLY online referrals or through the FIREFLY website: www.fireflynw.ca and FIREFLY Access
One Kids Place Children's Treatment Centre Augmentative and Alternative Communication Clinic 400 McKeown Ave North Bay, Ontario, P1B 0B2 Tel: (705) 476 5437 Fax: (705) 474 0127 www.onekidsplace.ca	New clients to age 19 years. Continued clients to age 21 if attending formal educational programme.	Nipissing, Muskoka, Parry Sound	<u>Face-to-Face communication:</u> Anyone lacking functional speech to meet his or her everyday communication needs. <u>Written Communication:</u> Must be physically unable to produce functional written communication and written communication needs. Written communication needs that cannot be met by an Individual Authorizer OT/SLP.	

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Surrey Place Augmentative Communication and Writing Aids Program 2 Surrey Place Toronto, Ontario, M5S 2C2 Tel: (416) 925-5141 Fax: (416) 925-3402 www.surreyplace.ca/services/augmentative-communication-writing-aids-program	All Ages	City of Toronto	Clients must have a diagnosis of intellectual disability, or suspected intellectual disability for clients under the age of 6. Adult clients must be registered with Developmental Services Ontario to access services.	Referrals accepted from Speech-Language Pathologists for Face-to-Face Communication and Occupational Therapists for Writing Aids. Referral information and forms can be found on our website.
THRIVE Child Development Centre Assistive Communication and Writing Aids Clinic 74 Johnson Avenue Sault Ste Marie, Ontario, P6C 2V5 Tel : (705) 759- 1131 Fax: (705) 759- 0783 www.kidsthive.ca	Birth to 18years * for existing clients we will continue to service until 21 years of age.	Algoma Region	<u>Face-to-face communication</u> : Anyone whose speech does not meet his or her day-to-day needs. <u>Written communication</u> : Clients with developmental, physical or communication disabilities whose writing does not meet their day-to-day needs. Must have physical diagnosis as per ADP criteria.	

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EXPANDED LEVEL

Clinic Name	Age range of population served	Geographical Area Covered	Description of Population served	Referral Information
Assistive Technology Clinic Toronto Grace Health Center 650 Church St. Toronto, ON, M4Y 2G5 Tel: (416) 784-3600 Fax: (416) 784-5600 https://assistivetechologyclinic.ca/	18 years of age and older	Adult clients from across Ontario. Services will be provided either in-clinic or virtually, as appropriate for each client.	The ATC AAC Clinic provides service to outpatients, as well as Toronto Grace Health Centre's inpatients. <u>Face-to-Face Communication:</u> Anyone whose speech does not meet his or her daily communication needs. <u>Written Communication:</u> Anyone with a long-term physical disability whose writing does not meet his or her daily functional written communication needs and/or requires adapted access for computers. <u>Exclusions:</u> Individuals with congenital conditions, developmental disabilities, or severe cognitive impairments are excluded.	Referrals for outpatients do not require a physician's referral. Self-referrals and community referrals are accepted. Referral Form can be downloaded on the ATC website: https://assistivetechologyclinic.ca/referrals/ Please fax completed referral forms to: 416-784-5600
Bruyère Health Saint Vincent Hospital Bruyère Health AAC Clinic 60 Cambridge St. N. Ottawa, Ontario, K1R 7A5 Tel: (613) 562-6262 Fax: (613) 782-2785	18 years and older	Metro Ottawa & Eastern Ontario	In-patients of the complex continuing care program <u>Face-to-face communication:</u> Clients whose speech does not meet their daily communication needs. <u>Written communication:</u> Clients with a physical disability whose writing does not meet their daily needs.	

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<p>Hennick Bridgepoint Hospital AAC Clinic - Sinai Health</p> <p>1 Bridgepoint Drive Toronto, ON, M4M 2B5 Tel: 416-461-8252 Ext. 2278 Fax: 416-461-2089</p> <p>https://www.bridgepointhealth.ca/en/what-we-do/AAC_clinic.asp</p>	<p>18 years of age and older</p>	<p>Referrals will be accepted from across Ontario; however clients must be able to travel to our clinic for service.</p>	<p>The AAC Clinic provides service to Bridgepoint's CCC inpatients and active outpatients with acquired or congenital conditions</p> <p><u>Face-to-Face Communication</u>: Anyone whose speech or language does not meet their day-to-day communication needs.</p> <p>In order to benefit from an AAC Clinic Referral for Face-to-Face Communication, the client meets the following criteria:</p> <ul style="list-style-type: none"> • Demonstrates motivation to communicate • Has a reliable YES/NO system • Is able to consistently choose between 3 photos/picture symbols • Is able to use at least 20 symbols (e.g., words, signs, pictures) intentionally, appropriately and spontaneously <p><u>Written Communication</u>: Anyone who is physically unable to produce functional written communication.</p> <p>Referrals with a diagnosis of Developmental Disability or Autism Spectrum Disorder will be screened for eligibility.</p>	<ol style="list-style-type: none"> 1. Complete the <i>GTA Rehab Network Outpatient/Ambulatory Rehab Referral Form</i> <ul style="list-style-type: none"> ➤ requires a physician's signature 2. Complete the <i>Applicant Information Form</i> <p>Forms can be found at https://www.bridgepointhealth.ca/en/what-we-do/AAC_clinic.asp</p> <p>Please fax completed forms to: 416-461-2089</p>

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CHEO Clinic for Augmentative Communication 2211 Thurston Drive Ottawa, ON, K1G 6C9 Tel: (613) 737-7600 x4346 Fax: (613) 738-4841 https://www.cheo.on.ca/en/clinics-services-programs/clinic-for-augmentative-communication.aspx	Birth to 18 years of age.	Ottawa-Carleton and Eastern Ontario region including the counties of Prescott-Russell, Stormont-Dundas-Glengarry, Renfrew, North Lanark and North Leeds-Grenville.	<u>Face-to-face communication:</u> Anyone whose speech does not meet his/her day-to-day needs, and whose AAC needs cannot be met by a community therapist. <u>Written communication:</u> Anyone with a physical disability whose writing does not meet his/her day-to-day needs at home and whose AAC needs cannot be met by a community therapist.	To make a referral, the client/family must call CHEO Access Team at 613-737-2757 or 1-800-565-4839.
ErinoakKids Assistive Devices Resource Service 1230 Central Parkway West, Mississauga, ON L5C 0A5 Tel: 905-855-2690 Fax: 905-855-9404 www.erinoakkids.ca	New referrals for children & youth must be submitted prior to child's 18th birthday. For existing ADRS clients, service will be provided until the client turns 19 years old.	Halton Peel Dufferin County	<u>Face-to-face communication:</u> Clients with physical, developmental and/or communication disability whose speech is not functional to meet his or her daily communication needs. <u>Written communication:</u> Clients with a physical diagnosis whose handwriting is not functional to meet his or her daily home communication needs. Please contact ADRS Clinic Lead or ADRS Clinical Services Supervisor for details.	For additional information, ADRS referral criteria, and to access online referral forms, visit the ADRS page on ErinoakKids website at https://www.erinoakkids.ca/all-services/services/assistive-device-resource-services

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Five Counties Children's Centre Augmentative Communication Services 872 Dutton Road Peterborough, ON, K9H 7G1 Tel: (705) 748-2221 x 223 Fax: (705) 748-9481 http://www.fivecounties.on.ca/	Birth to 21 years of age	Peterborough County Northumberland County Victoria County Haliburton County	<u>Face-to-face communication:</u> Anyone whose speech does not meet his or her day-to-day needs <u>Written communication:</u> Anyone who has a physical disability and writing does not meet his or her day-to-day needs	Referrals from families and physicians accepted.
George Jeffrey Children's Treatment Centre Augmentative Communication Program 200 Brock Street East Thunder Bay, ON, P7E 0A2 Tel: (807) 623-4381 Fax: (807) 622-3829 http://www.georgejeffrey.com/	All ages	Thunder Bay District Rainy River District Kenora District to Hudson & James Bay	<u>Face-to-face communication:</u> Any client lacking functional speech to meet their everyday communication needs and whose needs cannot be met by a community or IA level SLP. <u>Written communication:</u> Anyone lacking functional handwriting to meet their everyday written communication needs and/or requires adapted access for computers. Clients referred must meet eligibility criteria for service.	Referrals accepted by all health professionals and school staff. Referrals are screened to determine if client meet eligibility criteria for service.

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<p>Hamilton Health Sciences, Chedoke Division Technology Access Clinic</p> <p>Ron Joyce Children’s Health Centre Hamilton Health Sciences 237 Barton Street East Hamilton, ON, L8L2X2 Tel: (905) 521-2100 x 77833 Fax: (905) 521-4964</p> <p>tacinfo@hhsc.ca</p>	All ages	City of Hamilton, Burlington (Adults only), Brant County, Haldimand – Norfolk	<p><u>Face-to-face communication:</u> Anyone whose speech is not functional to meet his or her daily needs</p> <p><u>Written communication:</u> Anyone whose writing is not functional to meet daily needs</p> <p>Only exclude – individuals for written communication whose primary diagnosis is a learning disability.</p>	Our referral criteria is - community or self referral accepted, physician signature required.
<p>Health Sciences North Assistive Communication Clinic</p> <p>Pediatric and Adult Services Children's Treatment Centre 41 Ramsey Lake Road Sudbury, ON, P3E 5J1 Fax: (705) 523-7157</p> <p>Pediatric: (705) 523-7120 X 1460, 1462, 1477, 1467, 1430, 1486 Adult: (705) 523-7100 X 3549 or 3550</p> <p>www.hsnsudbury.ca</p>	<p>Pediatric: Birth to 21 years of age</p> <p>Adult: 21 years of age and older</p>	<p>Pediatric: Northeastern Ontario with the exception of General level clients in Algoma and Nipissing Districts</p> <p>Adult: Northeastern Ontario</p>	<p>Pediatric and Adult: <u>Face-to-face communication:</u> Clients with developmental, physical or communication disabilities whose speech does not meet their day-to-day needs</p> <p><u>Written communication:</u> Clients with developmental, physical or communication disabilities whose writing ability does not meet their day-to-day needs</p> <p>Adult: Inpatients at Health Sciences North Outpatients with congenital and/or acquired conditions</p>	<p>Contact the clinic for a copy of the referral form.</p> <p>Pediatric referrals can be made by an SLP, OT, PT, physician or nurse practitioner. The ACC Referral Screening is required in addition to the NeoKids CTC referral form.</p> <p>Adult referrals can be made by a physician or nurse practitioner.</p>

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Holland Bloorview Kids Rehabilitation Hospital Communication & Writing Aids Service 150 Kilgour Road Toronto, ON, M4G 1R8 Tel: (416) 425-6220 Fax: (416) 425-9177 www.hollandbloorview.ca/	New referrals to 18 years (up to 19th birthday)	Toronto, Durham, York and Simcoe	<p><u>Face-to-face communication:</u> The Augmentative Communication Service of the Communication and Writing Aids Service works with children and youth who are unable to meet their functional face-to-face communication needs through speech alone. Clients referred must meet eligibility criteria for service.</p> <p><u>Written communication:</u> Primarily based on physical difficulty with writing. No specific diagnoses excluded. The Writing Aids Service consults for clients who have difficulty with handwriting due to physical condition, have regular writing needs at home and are able to compose ideas in writing.</p>	Referral can be made by a physician, nurse practitioner, psychologist, SLP, OT or PT. Referral forms and referral criteria can be found at http://hollandbloorview.ca/programsandservices/ProgramsServicesAZ/Communicationwritingaidservice
KidsInclusive Centre for Child and Youth Development Augmentative Communication Service 166 Brock Street Kingston, ON, K7L 5G2 Tel: (613)-544-3400 x3175 Fax: (613) 545-3557 www.kidsinclusive.ca	Birth to 19 years of age	Frontenac, Lennox + Addington Leeds – Grenville, Lanark, Hastings and Prince Edward counties. James Bay Region (6 communities including Moose Factory, Moosonee, Kashechewan, Attiwapiskat,	<p><u>Face-to-face communication:</u> Anyone whose speech does not meet his or her day-to-day needs</p> <p><u>Written communication:</u> Anyone with a physical disability whose writing does not meet their day-to-day needs</p> <p>No restrictions: We do see inpatients as long as they are in our age range and require the device for 6 months or more.</p>	

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		Peawanuk, Fort Albany)		
Hotel Dieu Shaver Health and Rehabilitation Centre Augmentative and Alternative Communication Clinic 541 Glenridge Avenue St. Catharines, ON, L2T 4C2 Phone: 905-685-1381 Ext. 85210 Fax: 905-687-4871 hdsaac@hoteldieushaver.org http://www.hoteldieushaver.org	18 years of age and older	Regional Municipality of Niagara	<u>Face-to-face communication:</u> Anyone lacking functional speech to meet his or her everyday communication needs. A physical diagnosis is not required. <u>Written communication:</u> Anyone lacking functional handwriting to meet his or her everyday communication needs. A physical disability is required for written communication.	Referrals are made to the AAC clinic using the outpatient referral form. Please download the form, print it and when completed, fax it to: (905) 688-9905. http://www.hoteldieushaver.org/assets/files/outpatient%20referral%20June%202013.pdf A Physician or Nurse Practitioner signature is required on the referral form.
John McGivney Children's Centre Augmentative Communication Clinic 3945 Matchette Road Windsor, Ontario, N9C 4C2 Tel: (519) 252-7281 Fax: (519) 252-9666 http://www.jmccentre.ca/	Birth to 21 years of age; Adults referred accepted on a case-by-case basis with administration approval.	Essex County	<u>Face-to-face communication:</u> Speech is not functional to meet daily needs as per ADP criteria. Consultation may be provided on a case-by-case basis for non-ADP eligible individuals. <u>Written communication:</u> Must have physical diagnosis, as per ADP criteria.	

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KidsAbility Centre for Child Development Augmentative Communication Services 500 Hallmark Dr. Waterloo, ON, N2K 3P5 Tel:(519) 886-8886 or (888) 372-2259 Fax:(519) 886-7292 http://www.kidsability.ca	Birth to individual's 18 th birthday	Waterloo Region, Wellington County	<u>Face-to -face communication:</u> Clients with developmental, physical or communication disabilities whose speech does not meet their day-to-day needs <u>Written communication:</u> Clients with physical disabilities whose writing does not meet their day-to-day needs.	Information and forms for making a referral to the Augmentative Communication Service at KidsAbility can be found at: https://www.kidsability.ca/programs-services/augmentative-communication-services/#referrals
Niagara Children's Centre Communication Assessment & Support Team (CAST) 567 Glenridge Avenue St. Catharine's, ON, L2T 4C2 Tel: (905) 688-3550 x 130 Fax: (905) 688-1055 http://niagarachildrenscentre.com/	Birth to 18 years of age	Regional Municipality of Niagara.	<u>Face-to-face communication:</u> Any child or teen with physical, developmental and/or communication disability whose speech is not functional to meet his/her daily communication needs. <u>Written communication:</u> Clients must have a diagnosis of physical disability. Anyone whose handwriting does not meet their day-to-day needs. Must have a physical diagnosis.	

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Pathways Health Centre for Children Augmentative Communication Service 1240 Murphy Road Sarnia, ON, N7S 2Y6 Tel: (519) 542-3471 Fax: (519) 542-4115 www.pathwayscentre.org	All ages with paediatric population birth to 21 years of age having priority. New adult referrals	Lambton County	<u>Face-to-face communication:</u> Clients whose speech does not functionally meet their needs with an acquired or congenital diagnosis. <u>Written communication:</u> Must be physically unable to produce functional written communication with an acquired or congenital diagnosis.	Self referrals and physician referrals accepted. www.pathwayscentre.org
TVCC Augmentative Communication Services 779 Base Line Road East London, ON, N6C 5Y6 Tel: (519) 685-8680 Fax: (519) 685-8679 www.tvcc.on.ca	Referrals for children birth up to their 18 th birthday.	Service is provided in Southwestern Ontario to the following counties: Middlesex, Elgin, Huron, Perth, Grey, Bruce, Oxford. For Kent county referrals are accepted for expanded clinic level needs that have been screened by the clinic at Children's Treatment Center of Chatham Kent	<u>Face-to-face communication:</u> Clients who are unable to functionally meet their daily communication needs through traditional means. See website for further referral criteria. <u>Written communication:</u> Service to clients who are unable to meet their writing needs as the result of a physical disability. Acceptance of referrals is based on ADP criteria for diagnosis. Where the level of need does not require authorization of equipment at an expanded ADP clinic level, referrals are redirected to one of our general level clinical partners in the region, an individual authorizer or community therapist in the child's region as appropriate.	Information and forms for making a referral to the Augmentative Communication Service at TVCC can be found at: http://tvcc.on.ca/service/augmentative-communication-service

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The Ottawa Hospital Rehabilitation Centre Augmentative Communication & Writing Service (ACWS) 505 Smyth Road Ottawa, ON, K1H 8M2 Tel: (613) 737-8899 ext. 75311 Fax: (613) 737-7056 www.ottawahospital.on.ca/acws	18 years of age and older	Adults living in the Champlain LHIN. Referrals will be accepted from across Ontario; however clients must be able to travel to the clinic.	<u>Face-to-face communication:</u> Adults with a physical disability whose speech does not meet their day-to-day needs. <u>Written communication:</u> Adults with a physical disability whose writing does not meet their day-to-day needs. *Clients with developmental delay/autism must meet the eligibility criteria for The Rehabilitation Centre (must have an associated physical disability).	
Toronto Rehabilitation Institute Augmentative & Alternative Communication Clinic Bickle Centre 130 Dunn Ave, Toronto, ON, M6K 2R7 Main Tel: (416) 597-3028 Fax: (416) 597-7019 E-mail: loralee.maclean@uhn.ca Assistive Technology Services The Lyndhurst Centre 520 Sutherland Dr. Toronto, ON, M4G 3V9 Main Tel: (416) 597-3422 Fax: (416) 422-5216 E-mail: Anita.Salehoun@uhn.ca	18 years of age and older	Inpatients: All inpatients or day hospital patients of the Toronto Rehabilitation Institute with acquired conditions. Outpatients: Individuals with acquired conditions who can travel to the clinic or who have access to videoconferencing.	<u>Face-to-face communication:</u> Adults with acquired conditions whose speech or language are unable to meet their day-to-day needs. <u>Written communication:</u> Adults with acquired conditions whose writing is not functional to meet their daily needs. Bickle Centre: Focuses on clients with face-to-face and/or writing needs.	For Bickle Centre: www.uhn.ca/TorontoRehab/Patient Services/Clinics Tests/AAAC Clinic For Lyndhurst Centre writing aids: www.uhn.ca/TorontoRehab/Patient Services/Clinics Tests/Spinal Cord Service

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<p>Contact: Carol Scovil ext. 6204</p> <p>www.uhn.ca/TorontoRehab/</p>			<p>The Lyndhurst Centre (writing only):</p> <p>(1) clients with spinal cord injury or related neurological impairments and (2) adults with physical disabilities who have school and/or employment related goals.</p>	
<p>Waterloo Regional Health Network @ Chicopee Communication Technology Clinic</p> <p>3570 King Street East Kitchener, ON, N2A 2W1 Tel: (519) 749-4300 x 7278 Fax: (519) 893-6007</p> <p>http://www.grhosp.on.ca/</p>	18 years of age and older	<p>Adult clients from across the province. Clients must be able to travel to our clinic for service. Clients who are medically fragile and unable to travel may be eligible for OTN service. Medically fragile clients residing in LHIN3 (Waterloo/Wellington/South Grey County) may be eligible for a site visit.</p>	<p><u>Face-to-face communication:</u> Anyone lacking functional speech to meet everyday communication needs, and whose AAC needs cannot be met by a community or IA level SLP. Clients referred must meet eligibility criteria for service.</p> <p><u>Written communication:</u> Anyone lacking functional handwriting to meet everyday communication needs, and whose AAC needs cannot be met by a community or IA level OT. A physical disability is required for written communication.</p>	<p>Physician signature required for all referrals.</p> <p>Face-to-face communication referrals are accepted from Speech-Language Pathologists and must be accompanied by an SLP report except for clients who have previously accessed ADP funding for Expanded Level Clinic service.</p>

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West Park Healthcare Centre Augmentative & Alternative Communication (AAC) Clinic 170 Emmett Avenue Toronto, ON, M6M 2J5 Tel: 416-243-3600 ext. 30200 Fax: 416-243-3662 www.westpark.org	18 years of age and older	Ontario-wide; Virtual care available but clients must be able to travel to West Park for at least one assessment visit.	Clients with <u>face-to-face</u> and/or <u>written communication</u> needs, as follows: Outpatients: Adults with a congenital physical disability. Inpatients / past clients of West Park: Adults with any disability or diagnosis.	Physician referrals are not required; self-referrals and community referrals are accepted. Web page including referral link: https://www.westpark.org/en/Services/AAC Referral inquiry line: 416-243-3600 ext. 34679

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